

8M00652 - Ver 2

SCM CONNECT™ APPLICATION & INSTRUCTIONS



STANDARD CHANGE-MAKERS | 3130 N. Mitthoeffer Rd | Indianapolis, IN 46235-2400

SCM CONNECT™ APPLICATION PROCESS

SCM Connect™ is an internet-based application that allows owners to remotely access individual machines equipped with an EF+ Module or SC-Conversion Controller. When the connection is working, this access will provide the owner with information when the device is connected to a network router with an active internet connection. When equipped with the correct software, the EF+ Module/SC Controller will share real-time access to various stored reports, including transactions, events, configuration, and audit reports. Likewise, it will allow the owner to reset the machine remotely and signal a “coin” dispense from a computer, phone, or tablet. **NOTE:** Some machines may have two EF+ Modules or SC-Conversion Controllers installed. Each is treated as separate!

YOU WILL NEED THE FOLLOWING INFORMATION TO ESTABLISH AN ACCOUNT:

CONTACT NAME:					
LOCATION NAME:					
ADDRESS:					
ADDRESS:					
CITY:		STATE:		ZIP CODE:	
PHONE NUMBER:					
EMAIL:					

MODULE 1	CHANGE MACHINE MODEL: _____
	SERIAL NUMBER: _____
	EQUIPPED WITH EF+ or SC CONTROLLER? YES ☐ NO ☐ SOFTWARE: _____ BOOTLOADER: _____
	I.P./MAC ADDRESS: _____
MODULE 2	CHANGE MACHINE MODEL: _____
	SERIAL NUMBER: _____
	EQUIPPED WITH EF+ or SC CONTROLLER? YES ☐ NO ☐ SOFTWARE: _____ BOOTLOADER: _____
	I.P./MAC ADDRESS: _____
MODULE 3	CHANGE MACHINE MODEL: _____
	SERIAL NUMBER: _____
	EQUIPPED WITH EF+ or SC CONTROLLER? YES ☐ NO ☐ SOFTWARE: _____ BOOTLOADER: _____
	I.P./MAC ADDRESS: _____

FORWARD TO: scmconnect@standardchange.com

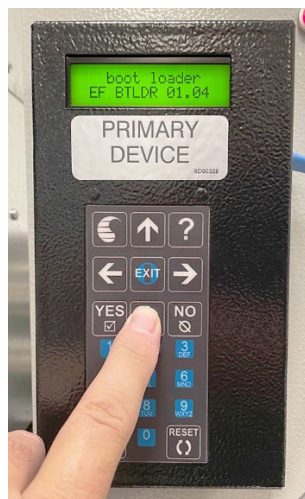
After writing this information down, you can contact the Standard Change-Makers Sales Team, and they will enter it into the system. Or follow the instructions on Page 10, email the form above, or call **317-899-6966**. Listen for the option for “SCM Connect - Sales,” and speak directly to our SCM Connect™ Sales Manager, who will answer your questions and help you get signed up. **EMAIL:** scmconnect@standardchange.com

FINDING YOUR EF+ MODULE/SC-CONVERSION CONTROLLER INFORMATION

1. Push the **LEFT ARROW** one menu item to **CONFIGURATION REPORT** (See Photo below)?



2. Push **DOWN ARROW** one menu item to **BOOTLOADER VERSION**.



WRITE DOWN BOOTLOADER VERSION:

Minimum BTLDR 1.11 Required
(Both EF+ and SC-Conv)

3. Push **DOWN ARROW** one menu item to **EF+ SOFTWARE VERSION**.



**WRITE DOWN EF+/CONTROLLER
SOFTWARE VERSION:**

Minimum EF+ Ver. 2.208 required
Minimum SC-Conv Ver 2.00 required

4. Push **DOWN ARROW** once to **COIN DISP – A**, and each coin hopper/dispenser after – write down the software version for each dispenser in your machine.



WRITE DOWN DISPENSER SOFTWARE:

- A. _____
- B. _____
- C. _____
- D. _____
- E. _____
- F. _____

Recommended MC Version 3.118
No Updates Required

5. Push DOWN ARROW two (2) more menu items to EF+ MAC ADDRESS.



WRITE DOWN EF+ MAC ADDRESS:

MAC Address is unique for each EF+ Module or
SC-Conversion Controller Module

6. PUSH the EXIT button in the middle of the arrows to go back to the MAIN MENU.

If your machine's software version does not meet the minimum requirements (as shown in the photos for this machine), you will need to order a Bootloader and Software Updater flash drive card(s) from the Standard Change-Makers Service Department. These are micro-SD cards with the programming preloaded. If you have a micro-SD card, we can email the files to you.

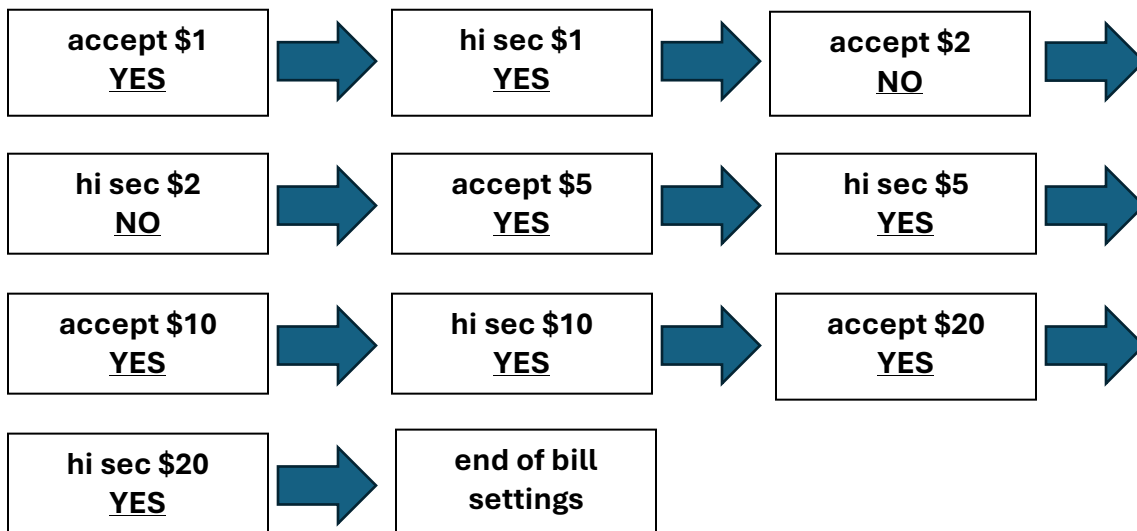
Before uploading any software changes, it is essential to document your machine's current configuration so you can restore it to its original state after the update. The following are the steps to follow:

RECORDING THE CHANGE MACHINE'S CURRENT SETTINGS

To begin recording your change machine's current settings, we will use the following high-level menu items:

- **BILLS ACCEPTED SETTINGS?**
- **ACCUMULATE VEND SETTINGS?** (may not have settings)
- **BILL VEND SETTINGS?**
- **FAST VEND SETTINGS?**
- **PRINTER SETTINGS?** (if Printer present)
- **CREDIT SETTINGS?** (if credit card reader present)
- **EMAIL SETTINGS?**
- **MACHINE ALERT SETTINGS?**
- **OTHER SETTINGS?** (Several different settings that are important!)

For each high-level menu listed above, press the DOWN ARROW button and record the settings as shown. For example, under **BILLS ACCEPTED SETTINGS?**, when you push the down arrow button, you will see these settings:



You should record each screen setting so that, after you update the software, you can return the machine to its original settings.

Go from **BILL SETTINGS**, scroll down and write down the settings, when you get to the end, press **EXIT** (you will returned to TOP level menu item), and scroll right to **ACCUMULATE VEND SETTINGS**, scroll down and write those settings down, push EXIT and return to the following top menu item, scroll right and continue through all the items until you are comfortable that all settings have been recorded. Please note that many of these settings are set to their factory defaults.

UPDATING THE SOFTWARE ON THE EF+ MODULE

When checking the **Bootloader version number**, if the version is **earlier than Ver. 1.11**, the bootloader **must be updated** on the EF+ Module before proceeding.

Below are the steps for updating the bootloader, **assuming you have already ordered and received the update from the Standard Change-Makers Service/Parts Department**.

How to Obtain the EF+ Bootloader or Firmware Update

There are **two ways** to obtain the required firmware update:

Option 1: Order Pre-Loaded Micro-SD Cards (Recommended for Most Users)

You may order Micro-SD cards directly from the **Standard Change-Makers Service/Parts Department**.

1. Email parts@standardchange.com
2. Order **Part #1U00333 – Blank Micro-SD Card with Shell**



3. In your order request, specify **one** of the following programs to be loaded:

- **EF+ Bootloader Program**
- **EF+ Firmware Update**

! Important:

- Each Micro-SD card can hold **only one program**.
- If you require **both** the bootloader update **and** the firmware update, you must purchase **two (2) Micro-SD cards** (one per program).

Pricing:

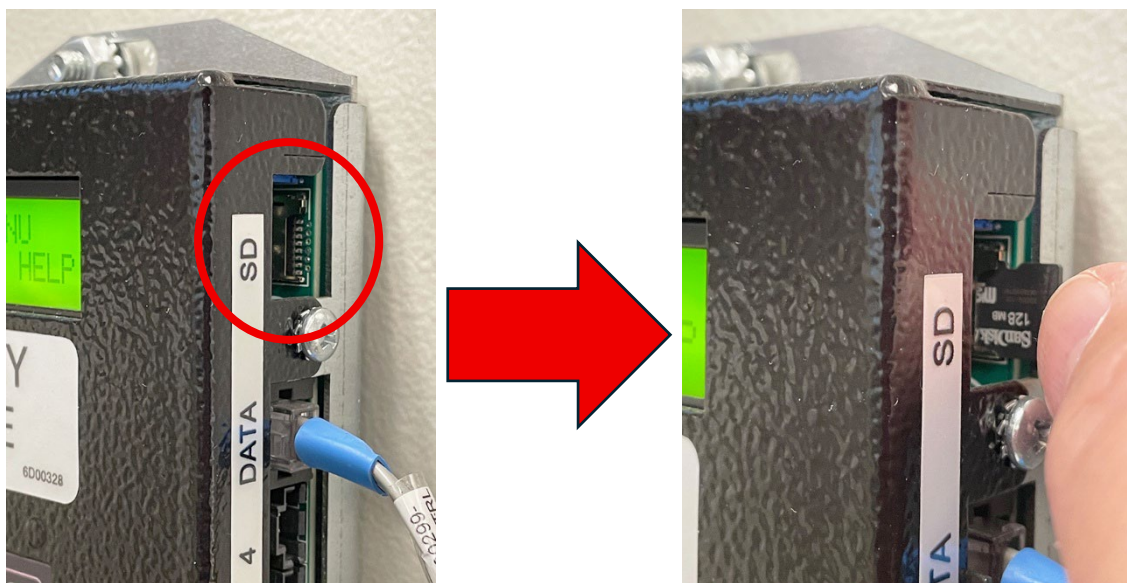
- Part #1U00333 - \$30.00 per Micro-SD card (per January 1, 2026 Price List)

Option 2: Download the Software (Advanced Users)

Alternatively, you may contact the **Standard Change-Makers Software Engineering Department** and request the updated programs. These files can be downloaded and loaded onto your **own Micro-SD cards** **** Micro SD Card can be no larger than 32 GB ****.

This option is recommended for users who are comfortable downloading and managing firmware files. Please send an email request to David Schutt at this email address: dschutt@standardchange.com

Once you have your Micro-SD card ready, to update the Bootloader, please follow the following procedure:



1. **Power OFF** the machine by clicking the Red button on the Power Supply.
2. **Insert** the Bootloader Update Micro-SD Card into the EF+ Module. The Micro-SD card slot is on the top-right side of the EF+ Module housing, just above the DATA cable slot.

3. Turn the power to the machine back on and wait for the Bootloader update to complete.
4. Once the Bootloader update is complete, turn the Power OFF again and remove the Micro-SD Card from the EF+ Module slot.
5. Turn the Power ON.
6. Once the machine has rebooted, push the LEFT ARROW to “**Configuration Report?**” and press the DOWN ARROW to check the Bootloader Version. It should show a version number of 1.11+.

To update the firmware on the EF+ Module, repeat Steps 1–5 above using the Firmware Update Micro-SD Card. On Step 6, you would go to the **Configuration Report?** Menu item, then press the DOWN ARROW twice to check the EF+ Module software version; it should show version 2.208+.

POST-UPDATE PROCEDURES:

STEP 1 – RESET ALL PROGRAMMING TO FACTORY DEFAULTS

After the EF+ Module software update, follow this procedure to reset the default settings.

1. Press LEFT ARROW once to “Configuration Report?”
2. Press UP ARROW once to “end of configuration.”
3. Press the CLEAR button (Bottom Left)
4. Press the YES button twice
5. Press the EXIT button
6. Press the RESET button (Bottom Right)

This should reset the machine's defaults and clear most errors caused by the software update.

STEP 2 – CLEAR EPROM PIN ERRORS

After the EF+ Module firmware update, follow this procedure to reset the default settings further.

1. Press LEFT ARROW twice to “Other Settings?”
2. Press UP ARROW 6 times until you get to “Update Pin Settings?”
3. Press YES twice to “enter new master pin.”
4. **Enter:** 1111



5. Press DOWN ARROW
6. Press YES **twice**
7. Press CLEAR (Bottom Left)
8. Press EXIT twice
9. Press RESET

All errors should be cleared from the board memory at this point, and the machine should be ready for reprogramming.

STEP 3 – ENTER PROGRAMMING YOU RECORDED

After the reset in step 9 above, you can restore the settings to those recorded in the earlier step. Once these settings are entered, you can press the reset button. Then, test the machine by inserting bills and checking the dispense. Press the package selection buttons, insert bills, and check the dispense.

STEP 4 – ENTER REMOTE PIN (OPTIONAL)

The remote 6-digit PIN code allows the owner to issue credits to the machine from the SCM Connect application. This PIN should be unique to this machine to prevent unauthorized dispenses. Remote dispenses will be identified as “AUX IN” inputs in both the Main Audit Reports and the Accept List.

To set your PIN, follow these steps:

1. Press the LEFT ARROW **twice** to “Other settings?”
2. Press UP ARROW **6 times** to “Updated PIN Settings?”
3. Press YES
4. Press the DOWN ARROW once to “update remote PIN?”
5. Press YES once to “enter new remote PIN”
6. ENTER your **6-digit** code number
7. Press the DOWN ARROW
8. Press YES **twice**
9. Press EXIT **twice**

STEP 5 – SEND PERPETUAL AUDIT TO SCM CONNECT SERVER (OPTIONAL)

This setting sends the Perpetual Audit to SCM Connect rather than the Resettable Audit. The Perpetual Audit is a continuously running count that cannot be cleared, and the field will roll over at 1M.

1. Press the LEFT ARROW **twice** to “Other Settings?”
2. Press Up ARROW **6 times** to “updated PIN settings?”
3. Press YES
4. Press EXIT **twice** – should return to MAIN MENU

STEP 6 – UPDATE THE INTERNET TIME CHECK

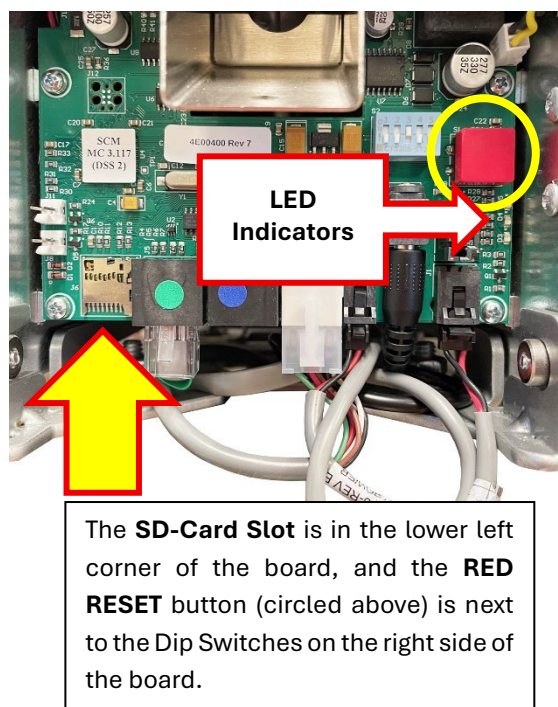
This setting enables the EF+ Module and the SCM Connect server to synchronize time coordinates. To set this up, you will need to follow these steps:

1. Press the LEFT ARROW **twice** to “Other Settings?”
2. Press the UP ARROW **9 times** to “update the time?”
3. Press YES
4. Press the DOWN ARROW **5 times** to “enable internet time check?”
5. Press YES
6. Press EXIT **twice** to return to MAIN MENU

UPDATING THE HOPPER SOFTWARE (IF NEEDED):

While coin dispenser software versions are not integral to the functionality of SCM Connect, in certain cases, you may need to update the dispenser software. The following steps are required to update Coin Hoppers/Dispensers. **PLEASE NOTE: This will require a separate Micro-SD card with the dispenser software.**

1. With the Machine **powered ON**, insert the Micro-SD card into the SD-Card slot in the lower left corner of the Control Board.
2. Press the **RED RESET** Button once.
3. While the software memory is being erased, the **RED LED** indicator should be SOLID, and the **YELLOW LED** indicator will flash quickly.
4. When the new programming is uploading, the **RED LED** indicator will flash quickly, and the **YELLOW LED** is off.
5. When the upload is completed, the RED LED is off, and the YELLOW LED flashes quickly. At this point remove the Micro-SD card from the slot.
6. Once the Micro-SD card has been removed, press the RED RESET button once, to reset the hopper.
7. Repeat the process (Steps 1-6) on each coin hopper/dispenser in the machine.



IMPORTANT NOTE: In most cases, you do not need to update the coin hopper software, depending on the machine's age. The EF+ Module does interface with most versions of software on MC Hoppers. It is recommended that you update all hoppers if they are running different versions.

YOUR SCM CONNECT APPLICATION:

To apply for your **SCM Connect™** account, submit an email to: scmconnect@standardchange.com requesting an application. You will receive an email from the SCM Connect™ Administrator with an invitation to set up your account on <https://www.scmconnect.net/>

The application will look like this:



Complete Your Account Setup

Please fill in your details below to complete sign up.


First name is required.


Last name is required.

COMPLETE SIGNUP

After completing your application, you will be directed to the **SCM Connect™ Log-In** page on the www.scmconnect.net site. Follow the directions by entering your email address and your password:



Email

Password

SIGN IN

Forgot Password? [Reset Now](#)

At this point, you will receive a prompt to authenticate your email and password by entering a **ONE-TIME PASSWORD** (OTP) sent to your registered email address. Enter the code as shown, and you will be redirected to the SCM Connect™ Dashboard.



We've sent a One-Time Password (OTP) to your email. Please enter it below to continue.

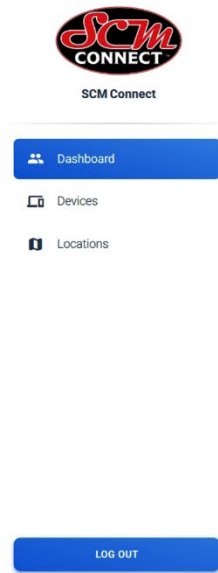
OTP 

VERIFY

Didn't receive the OTP? Wait for 18 seconds

Go back to [Sign In](#)

IMPORTANT NOTE: For security purposes, each time you log in to SCM Connect™, you will be required to use this OTP authentication. After entering the proper code, you are directed to a personal dashboard that lists all machines and locations registered to your account.



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Figure 1: Main Dashboard Page

UNDERSTANDING THE DASHBOARD:

The **SCM Connect™ Dashboard** is simple to follow. It is divided into three sections. The **Left Column** contains your **Devices** and **Locations** list.

The Dashboard provides an overview of the devices (machines) connected to SCM Connect. You will see three charts: **Revenue IN/Out by Device**, **Revenue In/Out by Location**, and **Hourly Transaction Activity** of all devices and locations.

In the example above, you see one device (BCX in Test Room) connected to SCM Connect™, with activity for 1 hour on 1 day.

Under the SCM Connect™ logo, you see the three tabs for areas to explore. The **Devices** tab shows all the machines connected to SCM Connect under your account, regardless of which location they are located. And **Locations** is for the multi-store owners with different locations; it displays all the machines in each location associated with your SCM Connect™ account.

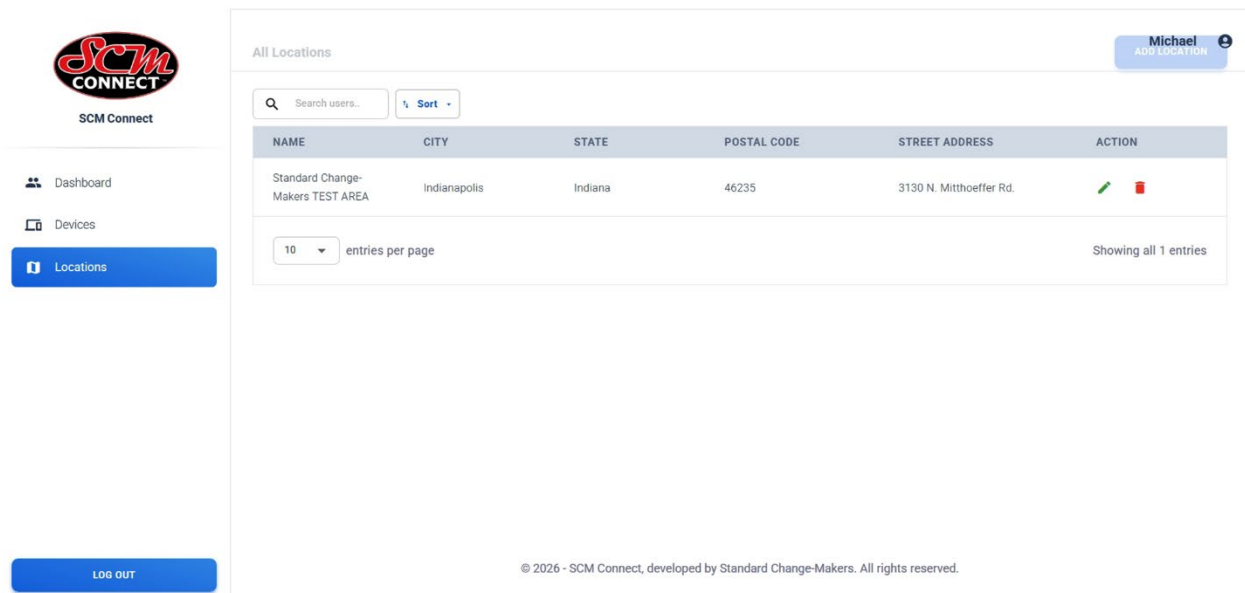


Figure 2: Dashboard's Locations Page

In the top right corner of the screen, you will see your registered account name. When you click it, you can check your profile to verify your contact information. You would also use this section to change your SCM Connect™ password.

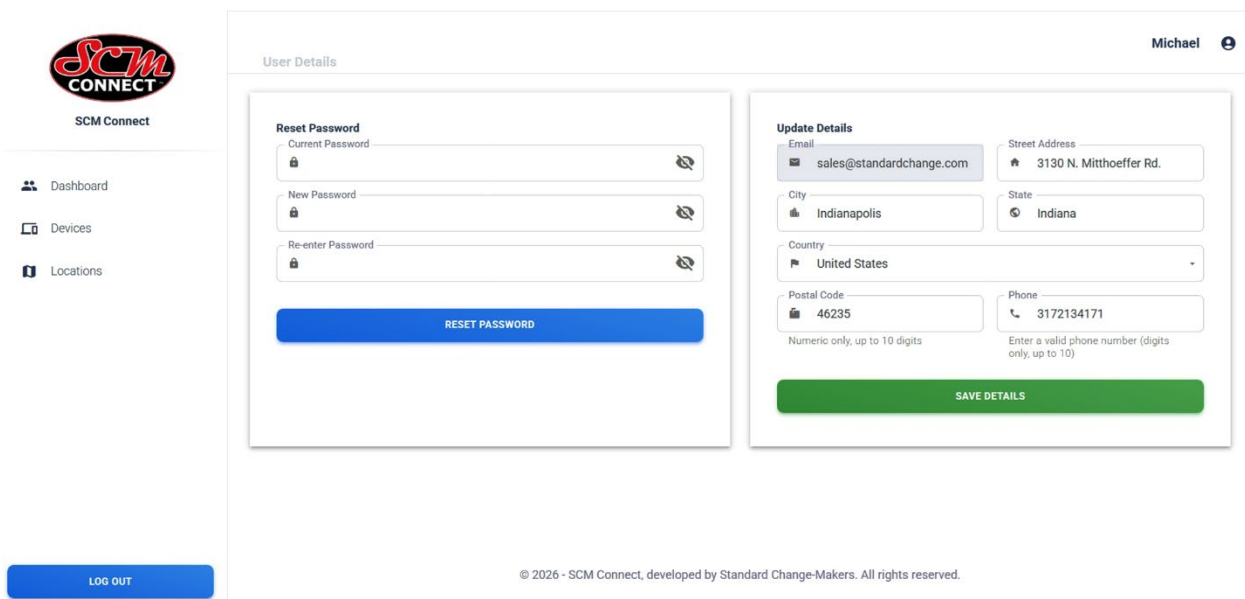


Figure 3: Profile Page

To log out of SCM Connect™, simply click on the blue LOG OUT button in the bottom left corner of the screen.

DEVICES PAGE – Main Devices Page

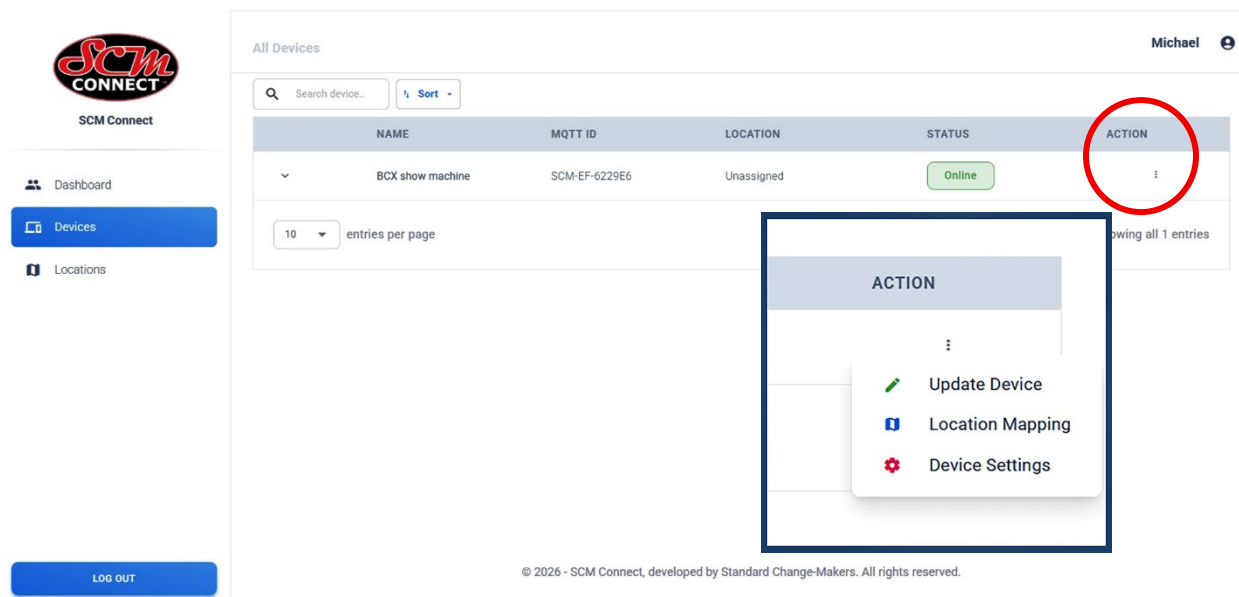


Figure 4: Dashboard's Devices Page – The red circle shows the Action ‘sandwich’ to click to get to **Device Details** Page

On the Devices Page, you will see each of the machines registered to your account. It will show the name assigned to the machine, the machine's ID #, its location, and a status box that shows whether the machine is ONLINE (green) or OFFLINE (red), and a three-dot ‘sandwich’ titled Actions at the far left of the row.

Click on the three-dots sandwich opens a window with **Update Device**, **Location Mapping**, and **Device Settings**.

The Update Devices button allows owners to edit the Name, Model, serial number and Description of the machine. Click on the SAVE CHANGES button to register it on the server.

The Location Mapping button allows multi-location owners to make certain that the correct machine is registered to the correct location. Choose the locations from the pull-down menu, then click the ASSIGN button to update the server. You should see the updates on the Device Main page shortly after clicking the blue buttons.

The Device Settings is where most of your activity in SCM Connect™ is located.

DEVICES PAGE – Device Settings Pages

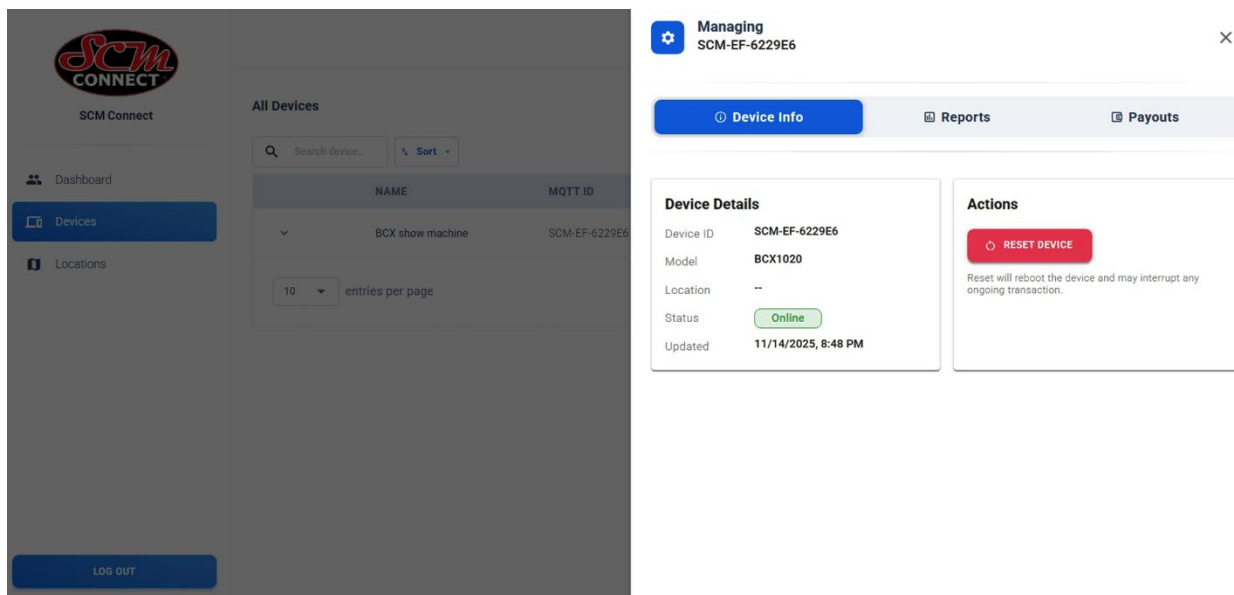


Figure 5: Device Settings > Device Info Tab

In the Device Info section, a window is shown on the right side of your screen, and the Device page is darkened in the background. You will see three tabs at the top from left to right: **Device Info**, **Reports**, and **Pay-outs**.

We will cover these individually here.

Device Settings > Device Info Page (Figure 5)

On the **Device Info** page, you have two columns. The left column shows the machine's basic information, such as Model Number, ID, Location, Status, and Last Updated date and time stamp. This allows you to verify the information and assure that you are communicating with the proper machine.

On the right column is the RESET ACTION button. This allows the owner to reset the machine remotely. This action is the same as pushing the RESET button on the EF+ Module. You can push the reset action button whenever you see the machine is OFFLINE, or if someone reports that the machine is not accepting bills but the status indicator shows it is ONLINE.

This reset operation takes about a minute, and there is a slight delay before the status indicator in the Device Details section changes to the green ONLINE pill.

Device Settings > Reports Page

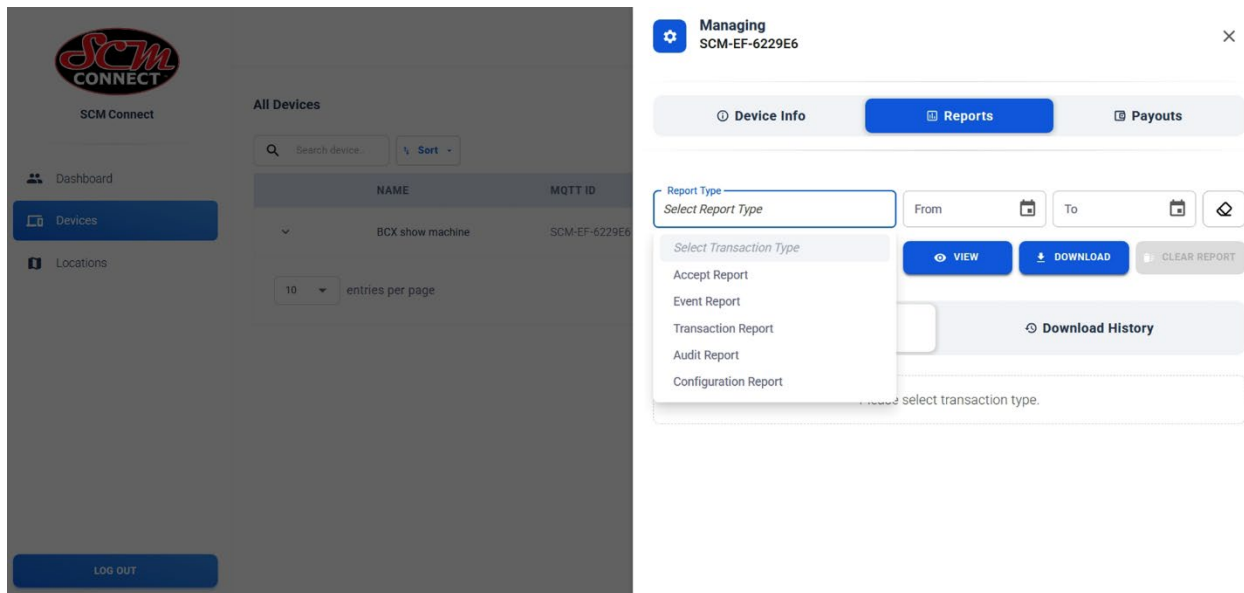


Figure 6: Device Settings > Reports Main Page

The middle tab in this window relates to the **REPORTS** screen. This provides the user with access to the various reports stored in the EF+ Module for the specific machine they are viewing. There are multiple reports to choose from, and you can filter your search by entering the dates you wish to examine by entering that information in the calendar boxes:

- **Accept Report** – A resettable report that tracks the last fifty (50) bills and coins accepted, with a date and time stamp. This report allows owners to verify that a bill denomination was inserted at a specified time when determining refunds. The report can be reset, or it will roll over and overwrite the oldest transactions until it is reset.

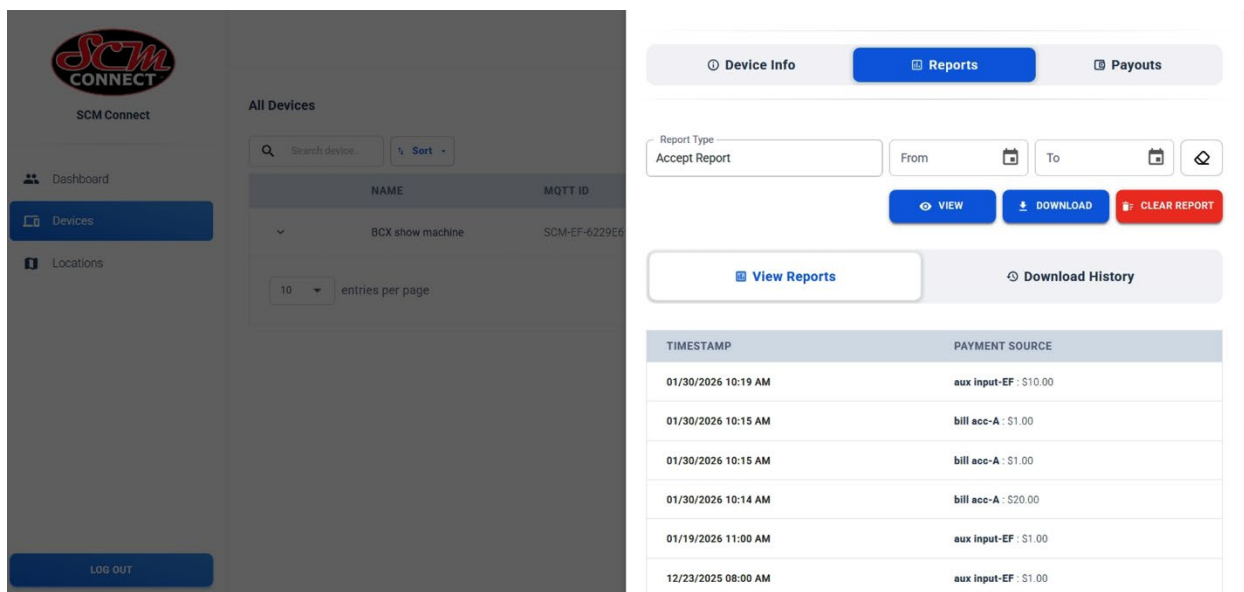


Figure 7: Device Settings > Reports > Accept Report

As with any Report in the menu, you can view it on the screen as shown in Figure 7, download the acceptance report to a CSV file on your computer, or clear the report, which clears all the acceptance information shown.

Clicking on **Download History** tab will show the number of times the Accept Report has been downloaded, and if the report was downloaded successfully or there was an error in the download process.

The Accept Report provides a date and timestamp for every instance:

- In which a bill is accepted, noting which bill acceptor it was inserted into (for dual acceptor machines).
 - If a credit card reader was present, it would show the “card read” and display which selection button was pushed and the amount value of that selection button.
 - The “aux input-EF” source is from SCM Connect™ when the owner forced the machine to vend remotely, which we will cover later in this manual.
- **Event Report** – The Event Report is a resettable report that tracks the last fifty (50) errors, resets, and clears that have occurred in the machine. The report details the source of the error (typically the EF+ Module) and the error result or status, such as ‘Machine Offline’, ‘Power Lost’, ‘Acceptor Lost’, etc.

TIMESTAMP	SOURCE	STATUS
01/30/2026 10:18 AM	EF+ Module	MACH OFFLINE
01/30/2026 10:16 AM	EF+ Module	MACHINE OOS
01/21/2026 11:51 AM	EF+ Module	MACH OFFLINE
01/19/2026 03:26 PM	EF+ Module	POWER UP
01/19/2026 03:26 PM	EF+ Module	MACH OFFLINE

Figure 8: Device Settings > Reports > Event Report

This report is a good place to start if you log in and find that your machine is unexpectedly offline. Many of these errors are non-critical and do not take the machine out of service, but some errors will, such as a power-loss error. Like the Accept Report, you can reset or clear this report, or it will roll over and automatically replace the oldest transaction. And you can download and save a CSV file of the report log.

The Event Report is very handy for troubleshooting machine issues, as it stores any errors that occur.

- **Transaction Report** – The Transaction Report is not resettable. This report tracks the last fifty (50) transactions logged in the machine’s memory. The report details the amount accepted (shown as TOTAL DEPOSITED) and the number of ITEMS (coins, tokens, and bills) dispensed from each denomination dispenser, along with the date and timestamp.

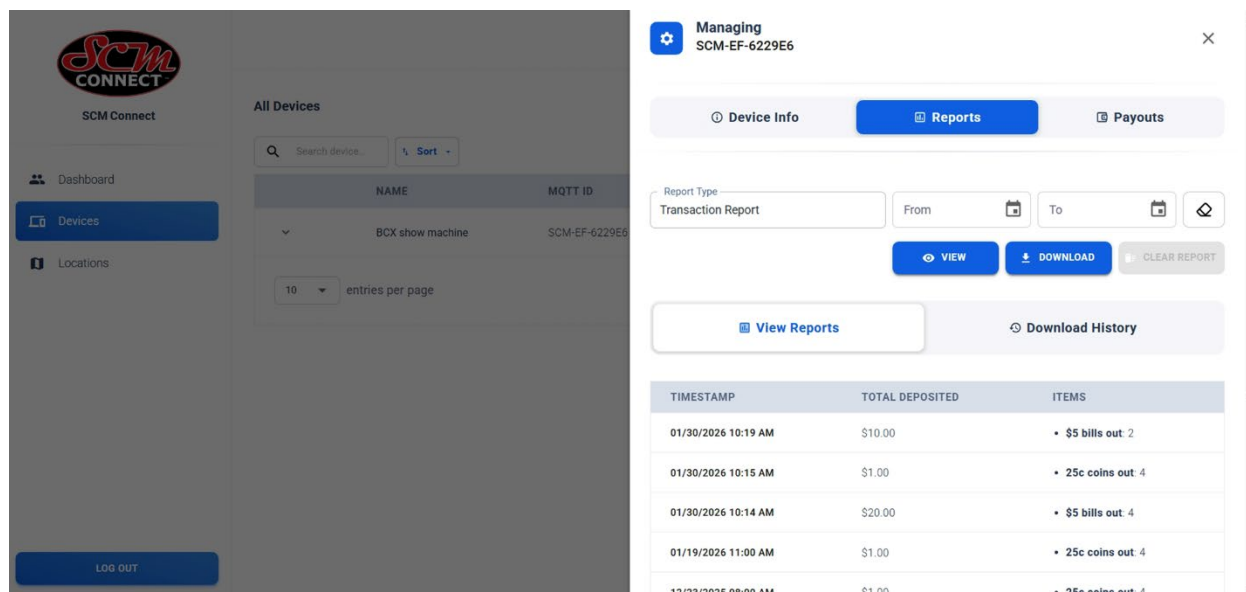


Figure 9: Device Settings > Device Info > Transaction Report

In the case of a BCX – Bill and Coin Exchanger, which has the capability of both multi-denominational bill and coin dispensing (two bill cassettes and two coin hoppers in the Model #BCX2020), the Transaction Report will show each dispenser by the denomination it dispenses and how many items were dispensed from that dispenser.

A quarter hopper would show as **25c coins out**, and a \$5 bill cassette would show as **\$5 bills out**.

The Transaction Report is the place to check when a customer complains that they inserted a bill and were short-changed. You could see in the Transaction Report what was accepted and what was dispensed and verify its accuracy. In cases where a bill was inserted, and the machine did not dispense, under ITEMS, it would note ‘No items.’ You could also double-check to confirm the balance between what has been accepted and dispensed in our next report, the Audit Report.

- **AUDIT REPORT** – The Audit Report is a resettable report that will continuously run until reset. This is a real-time report, so there is no filter input. The report is date and timestamped in real time, as shown in the **Summary Box**. The Summary Box also displays the date and time when the audit was last cleared or reset.

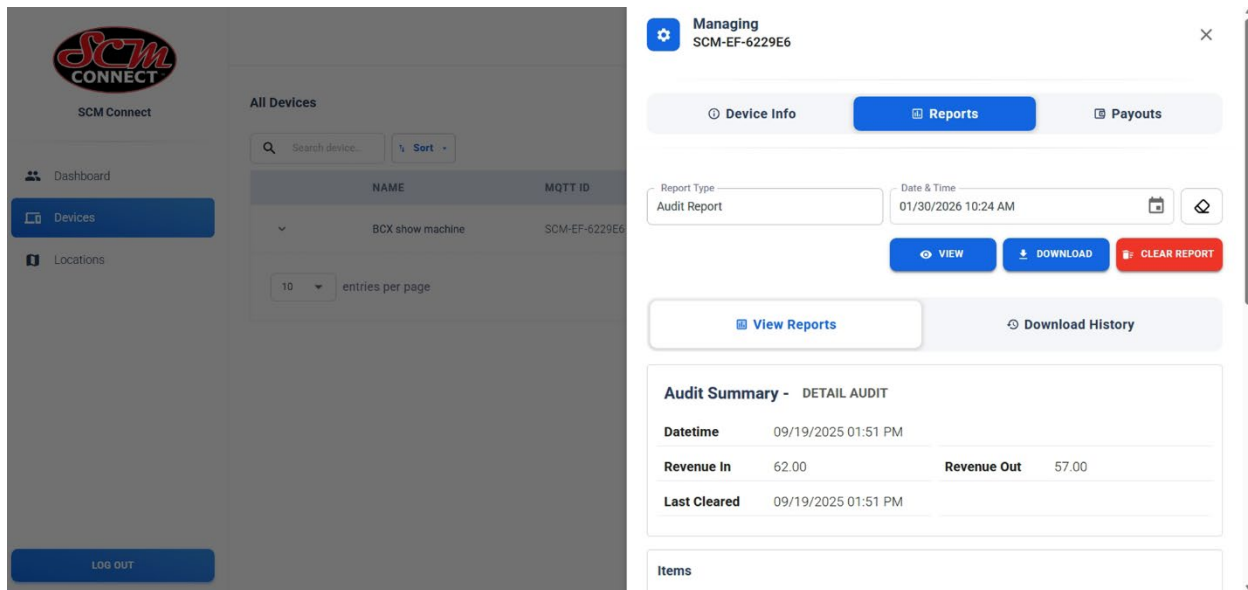


Figure 10: Device Settings > Device Info > Audit Report

The Audit Report provides the audit counts of the machine by **REVENUE IN** (money accepted shown in Dollars) and **REVENUE OUT** (money dispensed shown in Dollars). When everything is working properly, these two amounts should match.

In the **ITEMS** section, you will see the **Detailed Audit Report** (see Figure 11) with Revenue In and Revenue Out numbers broken down by the denomination of each bill accepted – how many \$1

bills, \$5 bills, \$10 bills, and \$20 bills were accepted, and how many coin denominations or bill denominations were dispensed, such as 25¢ (quarters) will be 4 each for every dollar accepted. On machines with bill dispensers, it would show the number of bills dispensed from each cassette, each with a different denomination. If both cassettes are dispensing \$5 bills, the totals will be combined. If

you are dispensing \$5

and \$10 bills, the number for each denomination will be displayed separately.

Items	
Aux In	39.00
^ bills in \$23.00	
A	
\$1 bills	3
\$2 bills	0
\$5 bills	0
\$10 bills	0
\$20 bills	1
^ coins out \$7.00	
25c coins	
28	
^ bills out \$50.00	
\$5 bills	
10	

Figure 11: Audit Report > Detailed Audit Report

The amount shown as **AUX IN** is the amount dispensed via SCM Connect™ through the PAYOUTS function, which allows an owner to securely dispense bills and/or coins remotely. Disburses from AUX IN transactions are grouped with all regular cash disbursements. Finally, you can use the **DOWNLOAD** button to save the Audit Report as a CSV file to your computer or phone. The CLEAR REPORT button resets all audit numbers to zero.

- **CONFIGURATION REPORT** – The CONFIGURATION REPORT provides a summary of all the acceptance and dispense components that are interfacing within the machine. This would include all bill acceptors, coin hoppers, bill dispensers, ticket dispensers, the EF+ Module, and, because the unit has an Ethernet connection to an IP router, the MAC and IP addresses.

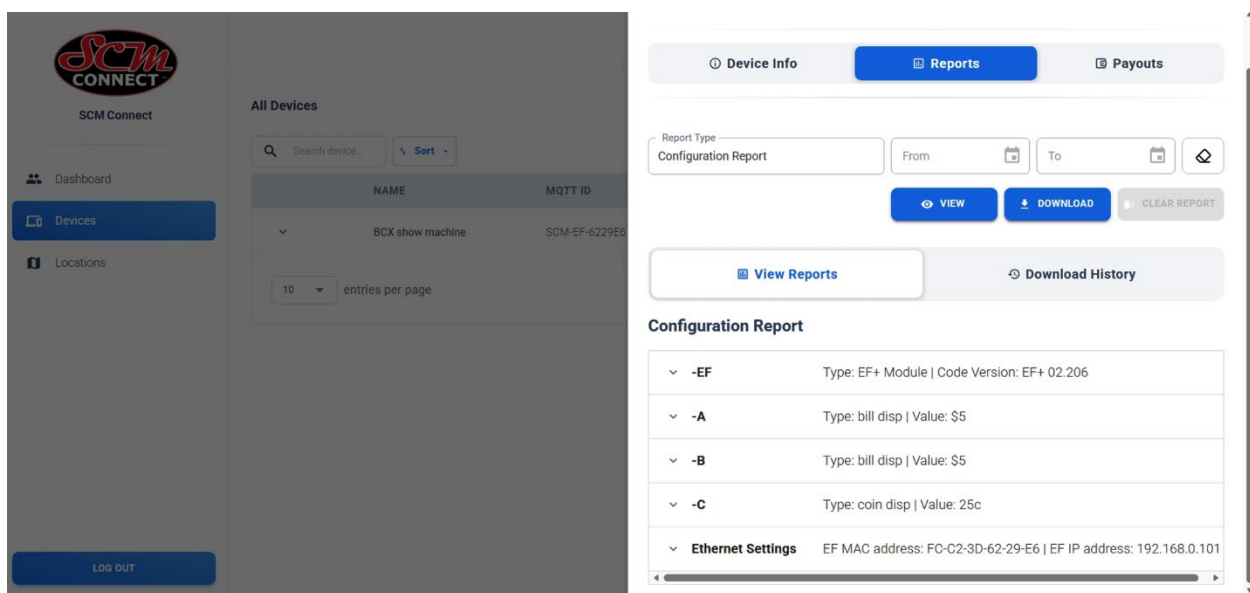


Figure 12: Device Settings > Reports > Configuration Report

When you click the carrot icon on the left side of each row, you see the current software versions, the assigned dispenser value, and other basic component details. Another key feature of the **Ethernet Connection** menu is that clicking the carrot icon displays the IP address and subnet addresses.

The Configuration Report is a basic troubleshooting menu that lets you view each working component and its configuration. If a particular component is offline, it will not appear in the Configuration Report. You can then check the Event Report for errors or resets that may help troubleshoot the problem.

DEVICE SETTINGS – Payouts Page

The **PAYOUTS** tab lets you dispense change remotely via the Device Settings.

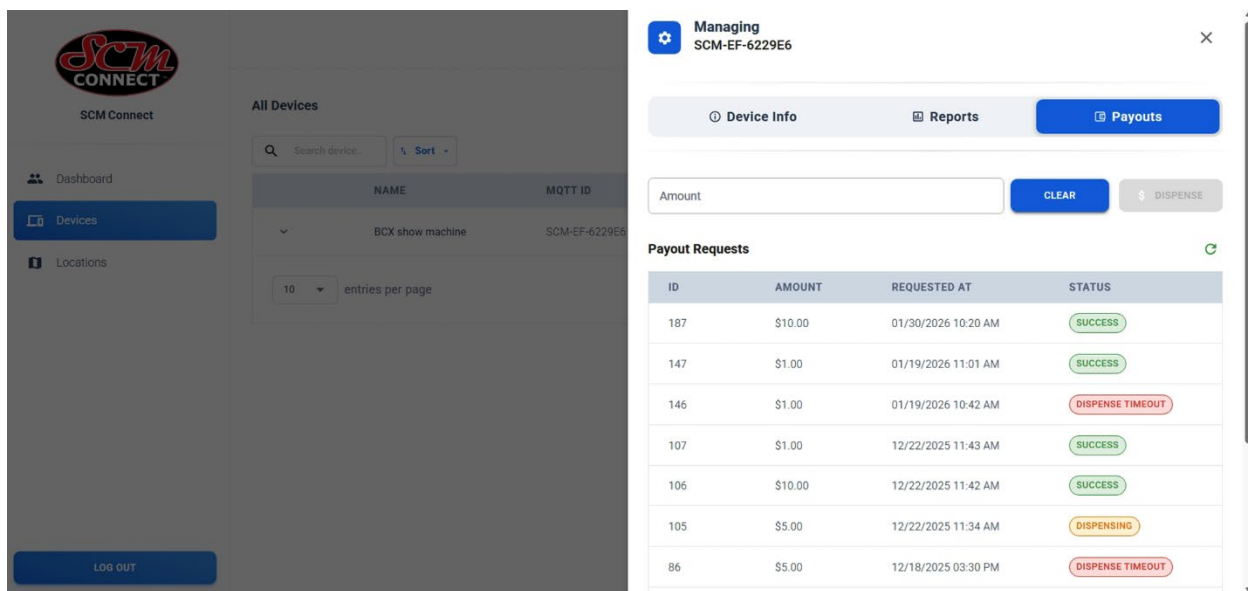


Figure 13: Device Settings > Payouts Page

Enter the amount you want to dispense (in whole dollars and an amount of \$1.00 minimum) in the AMOUNT box and click on the **DISPENSE** button.

After you click the Dispense button, a pop-up window appears that requires you to enter your 6-digit PIN (Default: 123456). After the proper PIN code is entered, the **STATUS** will change to an orange pill with **IN PROGRESS**. If it succeeds, the status changes to a green pill with **SUCCESS**. If the dispense is incomplete due to a technical issue, the Status will display in a red pill with **DISPENSE TIMEOUT** or **FAILURE**.

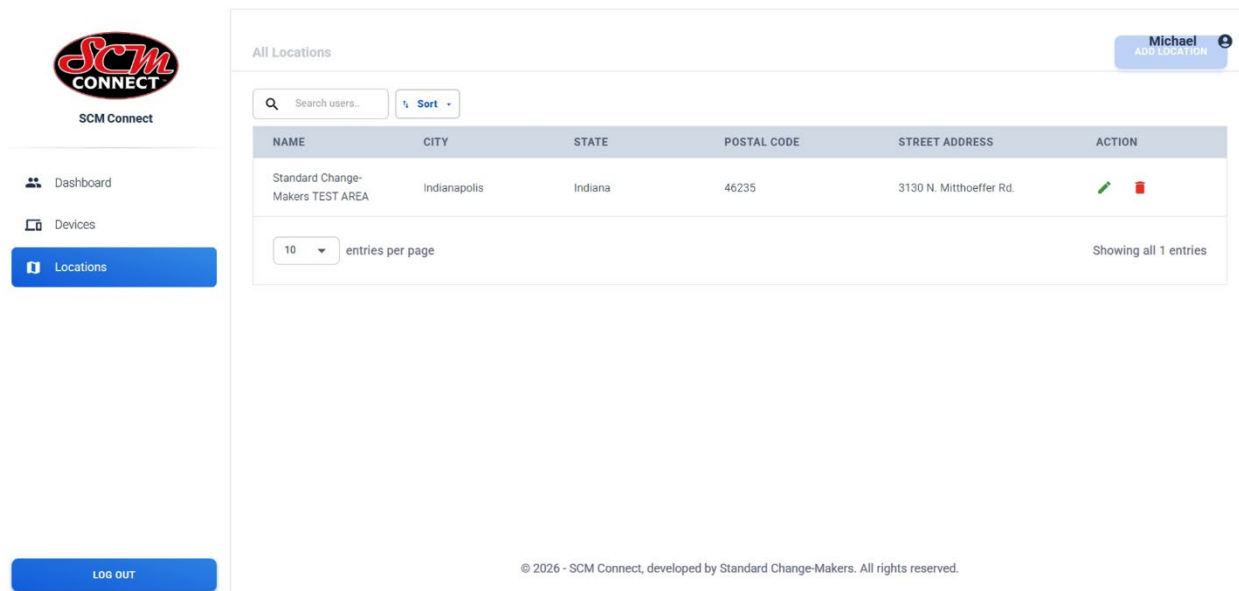
The scenario for this feature is when customers call to say they put money in a washer or dryer, but the machine did not start. Instead of rushing back to the store, sending money via Venmo, or writing and mailing a check, the owner can now tell the customer to go to the change machine, and “I will vend the money to you from the changer.” The customer can move their clothes to another machine and have their laundry finished.

DASHBOARD – LOCATIONS Page

Closing the Device Settings window takes you back to the Dashboard Devices Page. Here, you can click the Locations tab to see the location of each machine registered to your SCM Connect™ account.

You can edit or delete the location information here.

The blue **ADD LOCATION** button on the right lets you create a new location and add registered machines to your account.



SCM Connect

Dashboard

Devices

Locations

LOG OUT

All Locations

Michael
ADD LOCATION

Search users... Sort

NAME	CITY	STATE	POSTAL CODE	STREET ADDRESS	ACTION
Standard Change-Makers TEST AREA	Indianapolis	Indiana	46235	3130 N. Mitthoeffer Rd.	

10 entries per page

Showing all 1 entries

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Figure 14: Dashboard > Locations Page

Thank you for your support of the SCM Connect™ Remote Management Portal. If you have any questions about registering for an account, updating the machine's software, or finding or interpreting an aspect of the management portal, please contact us at 317-899-6966, listen for the options on **SCM Connect – Sales** (sign-up, questions on pricing) or **Support** (questions on setup, remote use, problems).

Or send an email to scmconnect@standardchange.com



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